

Manufacturer's Limited Lifetime Warranty



We are glad that you have purchased a Sundance Louvered Roof. Because we use the highest quality materials, we are confident that you will enjoy it for many years to come.

This limited lifetime material warranty is subject to the limitations, exclusions and conditions set forth below:

- The Louvered Roof is warranted to be free from defects in material and operation under conditions of normal wear, subject to the periods and conditions in this warranty.
- We proudly offer a limited lifetime warranty on the louvers against a defect that would affect their intended performance as an effective shading system.
- The opening system, bearings, brackets, gutter, pivot bar and other metal components are warranted for ten years from the date of completed installation.
- The motor and electric controls are warranted for five years from the date of completed installation, subject to the wire connections being protected and the electric controls being installed in a waterproof box, in accordance with the relevant codes.

Limitations

The manufacturer shall have the right to inspect each claim; therefore, avoid any repairs prior to their inspection. Any repairs or alterations to the product prior to manufacturer's inspection may void the warranty. If after the inspection, it is determined that the defect is covered by the warranty, we shall have one hundred twenty (120 days) to remedy the defect as follows:

We, at our own option shall repair, replace, or refund the cost of the defective product. However, we shall not be liable for any packing, shipping, labor, and removal or installation costs to remedy the defective product. The purchaser must pay all applicable shipping, service charges and taxes. Defective products accepted for warranty compensation become our property. We reserve the right to discontinue and make changes to our products. If a product covered by this warranty is not available, we shall have the right to substitute products that in our discretion are of a comparable grade, quality, or price.

Exclusions

This warranty does not cover installation, the qualification of the person installing the product, or any consequences of improper installation or improper cutting of materials, non-factory finish (such as painting the louvers). This warranty does not cover damage due to normal weathering, fading, chalking, dirt, bird or other animals' feces, black streaking, water leakage, chemical cleaners, salt, fire, lightning, tornadoes, hurricanes, explosion, damage due to aggressive environmental conditions, vandalism, accident negligence, misuses, improper care, or any act of God beyond the control of the manufacturer.

Care and Maintenance

The Sundance Louvered Roof has a minimal amount of maintenance because of the powder coated finish. Use mild soap and a soft bristle brush if needed, but make sure to hose off any residue. The louvers should be open and closed monthly unless snow and ice are present.

Remedies Exclusive

Repair or replacement or refund of defective product in accordance with the limited warranty above shall be the purchaser's exclusive remedy for and shall constitute satisfaction of any and all liabilities of

the manufacturer with respect to any defect in any product whether based in warranty, contract, tort, negligence, and strict liability or otherwise.

Disclaimer

This warranty only applies to manufacturing defects in the product; and subject to the system being installed properly, following manufacturer engineering and the local building codes/requirements; and subject to the system components and/or accessories having not been repaired or altered. The owner of the product must keep clear any debris interfering with moving parts. No harsh chemical cleaning products may be used. The warranty starts on the date the installation is completed on the original retail purchaser's property.

Warranty Claims Procedures

Any claim under this warranty must be in writing and received by manufacturer within thirty (30) days of discovering a claimed defect. The claim must include the date of installation, the address of the installed product, the name and the address of the installer and a copy of the invoice for the defective product. The express warranties set forth above are exclusive and in lieu of all other warranties, conditions, and terms as to quality or fitness of all products supplied by the seller to the buyer, whether written, oral or implied, statutory or otherwise, including without limitation, any warranties or conditions of merchantability or fitness for a particular purpose, and all such other warranties, conditions and terms are hereby disclaimed and excluded by the seller. In no event shall the seller be liable for any loss of actual or anticipated profits, loss of anticipated business, cost of substitute products, loss of use or downtime costs or delay claims (whether direct or indirect) nor for any other special, indirect, incidental, or consequential damages arising out of or relating to this warranty or the supply of products to the buyer, whether based in warranty, contract, tort, negligence, strict liability or otherwise. No employee or representative of the seller has the authority to make any representation, promise or agreement which in any way varies from the terms and conditions of this warranty.

The territory manufacturer is responsible for all warrantee claims. To find the territory manufacturer in your area email info@SundanceLR.com.

<p>Customer information</p> <p>Name _____</p> <p>Address _____</p> <p>City _____ St _____ Zip _____</p> <p>Installation Completion Date _____</p> <p>Installing Authorized Dealer _____</p> <p>(Must be received by info@SundanceLR.com within 30 days of completion of installation)</p>
