

PIPE FRAME PATIO CANOPIES

Congratulations on your purchase of a pipe frame patio canopy from SugarHouse Industries. With occasional cleaning and care you will enjoy your shade product for many years.

Shade Product Purchased

Install Date

WARRANTY:

10 year limited manufacturer warranty on the frame.

10 year limited manufacturer warranty on: Solution Dyed Acrylics (Sunbrella, Dickson), and Open-Weave Vinyl Coated Polyester Fiber (Textilene 95).

5 year limited manufacturer warranty on Open-Weave Vinyl Coated Polyester Fiber (Awntex 160).

2 year warranty on powder coated posts and plates.

1 year limited warranty against defects in materials after delivery or installation.

Warranty can be redeemed through SugarHouse Industries directly. Detailed information regarding warranty coverage is available at www.sugarhouse.us/company/support/warranty/

WARNING:

Pipe frame patio canopies are primarily designed to protect you from rain and the damaging and harsh rays of the sun. They are not intended for use at all times and in all weather conditions.



To maximize the longevity of your pipe frame patio canopy:

- Sometimes in a heavy rainstorm water may start to accumulate behind the front supporting pipe (front bar), causing puddles that stretch the fabric. You may consider having drain grommets installed just behind the front bar to minimize puddles.
- The acrylic fabric material of the canopy must be removed before winter. Accumulation of snow on a canopy can damage both the fabric and the supporting framework.

SugarHouse Industries does not cover storm and wind damage in our warranty. Should damage occur, however, we can quickly repair or replace the fabric and/or hardware.

CARE:

Do's:

- Keep your pipe frame patio canopy clean. The fabrics used are mildew resistant, but mildew damage can occur if moisture, dirt or other foreign materials are left to accumulate on the fabric.
- Using a soft broom, gently push upward from underneath the awning to push off the pool of water. Keep shrubbery and vines away from your shade product. Some plants secrete acids that can damage the fabric and/or hardware.

Don'ts:

- Don't allow standing water to accumulate on your canopy.
- Don't subject your canopy to direct flames or hot temperatures. Grease and smoke from barbecues, smokers and fire pits may coat and damage the fabric.
- Don't use pesticides on the fabric as they can impair the water repellency and cause staining.



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FABRIC:

Solution-Dyed Acrylics - (Sunbrella, Dickson)

Acrylic fabrics will withstand years of normal exposure to sunlight and rain. They resist mildew, sun-rot, and atmospheric chemicals while retaining their color and strength. They carry a 10-year, limited manufacturer's warranty and feature a water and stain resistant finish which simplifies cleaning.

The fabric should be rinsed off with a hose each month to remove dirt and other debris. The fabric should have a deep cleaning every 2-3 years. Solution-dyed acrylic fabric does not promote mildew growth. However, mildew may grow on dirt and other foreign substances that are not removed from the fabric.

For simple stains or a light cleaning the fabric may be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Let the solution soak into the fabric and use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry.

For a deep cleaning or to remove stubborn stains (i.e. mildew, roof run-off, etc.), prepare a solution of one cup of bleach, 1/4 cup of mild detergent, and one gallon of water. Allow the solution to soak into the fabric for 15 minutes. Use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry. After a deep cleaning or five years of use, the water repellent finish (i.e. 303 High Tech Fabric Guard) should be reapplied to the fabric.

Never machine dry acrylic fabrics or apply heat to them - AIR DRY ONLY. Never dry clean.

Open-Weave Vinyl-Coated Polyester Fiber - (Awntex, Phifertex)

Mesh fabrics carry a 5-year, limited manufacturer's warranty.

They should be rinsed off with a hose each month to remove dirt and other debris. They may also be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Use a soft bristle brush to scrub gently. Rinse thoroughly with clean water and air dry.

HARDWARE:

- The supporting pipe framework has a galvanized finish and may be left standing during the winter months, or you may detach it from your house and store it out of the weather.
- The supporting front posts should never be left standing alone. The posts can be broken off at the bottom if they are not supported by the framework at the top.



CAUTION: Never steam clean, dry clean, or machine dry these fabrics - AIR DRY ONLY. For storage, place fabric on a shelf or in a breathable container. Do not store fabric on the ground. NEVER POWERWASH FABRICS.

SPRING AND FALL SERVICES:

We provide the paid service to remove your pipe frame canopy in the fall and reinstall it in the spring. The fabric cover may be stored at your home or at our facility. You will receive emails in the spring and fall with a link to sign-up for the put-up and take-down service. We are generally working on a 2-3 week schedule for these services, so please plan ahead.

CLEANING SERVICES:

We provide a paid service to clean and protect your awnings on-site or during the winter months when they are taken down. We will remove debris, dirt, and most stains. We also retreat solution-dyed acrylics with a water repellent and UV finish. Call and schedule an appointment to get your awning looking brand new!