

RETRACTABLE PATIO AWNINGS

Congratulations on your purchase of a retractable patio awning from SugarHouse Industries. With occasional cleaning and sensitive use you will enjoy your shade product for many years.

Shade Product Purchased

Install Date

WARRANTY:

10 year lifetime limited manufacturer warranty on the frame, depending on model.

10 year limited manufacturer warranty on Solution Dyed Acrylics (Sunbrella, Dickson), and Open-Weave Vinyl Coated Polyester Fiber.

5 year limited manufacturer warranty on Open-Weave Vinyl Coated Polyester Fiber, and Somfy motors.

1 year limited warranty against defects in materials after delivery or installation.

Warranty can be redeemed through SugarHouse Industries directly. Detailed information regarding warranty coverage is available at www.sugarhouse.us/company/support/warranty

WARNING:

Retractable patio awnings are primarily designed to protect you from the damaging and harsh rays of the sun. They are not intended for use at all times and in all weather conditions.



To maximize the longevity of your awning, always retract your awning and turn off any automatic control systems:

- When you will be away from the home for an extended period.
- When winds stronger than 18 MPH are expected to avoid damage to the fabric or retractable arm.
- When persistent, heavy, driving or freezing rain is expected. Puddles of water can stretch the fabric, and mildew may form after retracting a wet and dirty awning.
- When frost or snow is expected. Motor damage can occur by retracting a wet awning after the fabric has frozen.

SugarHouse Industries does not cover storm and wind damage in our warranty. Should damage occur, however, we can quickly replace the fabric, hardware or motor.

PROTECTION MAINTENANCE SERVICES:

We offer a paid service to clean your awnings on-site. We will remove debris, dirt and most stains. Call and schedule an appointment to get your awning looking brand new!

OPERATION:

• Gear Driven Retractable Patio Awning:

Turn the crank counter-clock wise to unwind the awning to its full extended position. To retract the awning turn the crank clockwise. Remove the winding crank from the roller gear when not in use to prevent damage to your home.

• Motorized Retractable Patio Awning:

Push the switch down to extend the awning. The motor has been preset to stop when the awning reaches its full extension. Push the switch up to retract the awning. The motor has been preset to stop when it is fully retracted.



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CARE:

Do's:

- Retract your awning when you're not using the area that it shades.
- Keep your retractable awning clean. The fabrics used in the products we sell are mildew resistant, but mildew damage can occur if moisture, dirt or other foreign materials are left to accommodate on the fabric.
- Keep shrubbery and vines away from your shade product. Some plants secrete acids that can damage the fabric and/or hardware.

Don'ts:

- Don't operate in freezing weather. If frozen, wait until it thaws naturally before retracting.
- Don't subject your awning to direct flames or hot temperatures. Grease and smoke may coat and discolor the fabric.
- Don't use pesticides on the fabric as they can impair the water repellency and cause staining.

HARDWARE:

- Roller gear mechanisms are factory sealed and cannot be lubricated.
- The powder coated metal components and profiles of your shade products should be cleaned twice annually. Wash in tepid mild soapy water and rinse off. Build up of dirt on these surfaces reduces the life of the powder coating.
- Hinges and joints should not require lubrication. However, if lubricants are applied, they should be of the non-staining silicone type.

FABRIC:

Solution-Dyed Acrylics – (Sunbrella, Dickson)

Acrylic fabrics will withstand years of normal exposure to sunlight and rain. They resist mildew, sun-rot, and atmospheric chemicals while retaining their color and strength. They carry a 10-year, limited manufacturer's warranty and feature a water and stain resistant finish which simplifies cleaning.

The fabric should be rinsed off with a hose each month to remove dirt and other debris. The fabric should have a deep cleaning every 2-3 years.

Solution-dyed acrylic fabric does not promote mildew growth. However, mildew may grow on dirt and other foreign substances that are not removed from the fabric.

For simple stains or a light cleaning the fabric may be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Let the solution soak into the fabric and use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry.

For a deep cleaning or to remove stubborn stains (i.e. mildew, roof run-off, etc.), prepare a solution of one cup of bleach, 1/4 cup of mild detergent, and one gallon of water. Allow the solution to soak into the fabric for 15 minutes. Use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry. After a deep cleaning or five years of use, the water repellent finish (i.e. 303 High Tech Fabric Guard) should be reapplied to the fabric.

Never machine dry acrylic fabrics or apply heat to them - AIR DRY ONLY. Never dry clean.

Open-Weave Vinyl-Coated Polyester Fiber

Mesh fabrics display many of the same characteristics of solution-dyed acrylics and they carry a 5-10 year, limited manufacturer's warranty.

They should be rinsed off with a hose each month to remove dirt and other debris. They may also be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Use a soft bristle brush to scrub gently. Rinse thoroughly with clean water and air dry.

CAUTION: Never steam clean, dry clean, or machine dry these fabrics - AIR DRY ONLY. For storage, place fabric on a shelf or in a breathable container. Do not store fabric on the ground. NEVER POWERWASH FABRICS.

