

SHADEGLIDE SLIDEWIRE CANOPIES

Congratulations on your purchase of a Shadeglide slide-wire cable canopy from SugarHouse Industries. With occasional cleaning and sensitive use you will enjoy your shade product for many years.

Shade Product Purchased

Install Date

WARRANTY:

10 year limited lifetime manufacturer warranty on the frame.

10 year limited manufacturer warranty on Solution Dyed Acrylics (Sunbrella, Dickson) and Open-Weave Vinyl Coated Polyester Fiber (Textilene 95).

5 year limited manufacturer warranty on Open-Weave Vinyl Coated Polyester Fiber (Awntex 160).

2 year limited warranty on frame's powder coating.

1 year limited warranty against defects in materials after delivery or installation.

Warranty can be redeemed through SugarHouse Industries directly. Detailed information regarding warranty coverage is available at www.sugarhouse.us/company/support/warranty

WARNING:

Shadeglide slide-wire cable canopies are primarily designed to protect you from the damaging and harsh rays of the sun. They are not intended for use at all times and in all weather conditions.



To maximize the longevity of your Shadeglide slide-wire cable canopy, always retract your awning panels:

- When you will be away from home for an extended period.
- When winds stronger than 18 mph are expected to avoid damage to the fabric or frame.

It is highly recommended that you remove the slide-wire cable canopy fabric panels before winter. Leaving slide-wire cable canopies out in the winter months can damage the panels and framework unless winter boots are made for them.

SugarHouse Industries does not cover storm and wind damage in our warranty. Should damage occur, however, we can quickly repair or replace the fabric and/or hardware.

OPERATION:

- Use the provided pull stick to slide the canopy fabric panels along the wire to the desired location.
- In cases of severe winds or heavy rainstorms, you should retract your canopy panels and secure them with the tie back cable or straps if they were provided.
- To remove the panels, unclip the carabineers. Store the panels on a shelf or in a breathable container. Do not store them on the ground.

CARE:

Do's:

- Keep your slide-wire cable canopy panels clean. The fabrics used in the products we sell are mildew resistant, but mildew damage can occur if dirt or other foreign materials are left to accumulate on the fabric.
- Keep shrubbery and vines away from your shade product. Some plants secrete acids that can damage the fabric and/or hardware.

Don'ts:

- Don't subject your slide-wire cable canopy to direct flames or hot temperatures. Grease and smoke from barbecues, smokers and fire pits may coat and damage the fabric.
- Don't use pesticides on the fabric as they can impair the water repellency and cause staining.



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FABRIC:

Solution-Dyed Acrylics - (Sunbrella, Dickson, etc.)

Acrylic fabrics will withstand years of normal exposure to sunlight and rain. They resist mildew, sun-rot, and atmospheric chemicals while retaining their color and strength. They carry a 10-year, limited manufacturer's warranty and feature a water and stain resistant finish which simplifies cleaning.

To prevent the need for vigorous cleaning and to maximize the life of your awning, the fabric should be rinsed off with a hose each month to remove dirt and other debris. The fabric should have a deep cleaning every 2-3 years. Solution-dyed acrylic fabric does not promote mildew growth. However, mildew may grow on dirt and other foreign substances that are not removed from the fabric.

For simple stains or a light cleaning the fabric may be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Let the solution soak into the fabric and use a soft-bristle brush to scrub water and air dry. gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry.

For a deep cleaning or to remove stubborn stains (i.e. mildew, roof run-off, etc.), prepare a solution of one cup of bleach, 1/4 cup of mild detergent, and one gallon of water. Allow the solution to soak into the fabric for 15 minutes. Use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry. After a deep cleaning or five years of use, the water repellent finish (i.e. 303 High Tech Fabric Guard) should be reapplied to the fabric.

Never machine dry acrylic fabrics or apply heat to them - AIR DRY ONLY. Never dry clean.

Open-Weave Vinyl-Coated Polyester Fiber (Awntex, Textilene, etc.)

Mesh fabrics display many of the same characteristics of solution-dyed acrylics and they carry a 5-year, limited manufacturer's warranty.

They should be rinsed off with a hose each month to remove dirt and other debris. They may also be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Use a soft bristle brush to scrub gently. Rinse thoroughly with clean water and air dry.

HARDWARE:

- The powder coated metal components and profiles of your shade products should be cleaned twice annually.
- Wash with mild soap water and rinse off. Build up of dirt on these surfaces reduces the life of the powder coating.



CAUTION: Never steam clean, dry clean, or machine dry these fabrics - AIR DRY ONLY. For storage, place fabric on a shelf or in a breathable container. Do not store fabric on the ground. NEVER POWERWASH FABRICS.

SPRING AND FALL SERVICES:

We provide a paid service to remove your slide-wire cable canopy panels in the fall and reinstall it in the spring. The fabric panels may be stored at your home or at our facility. You will receive emails in the spring and fall with a link to sign-up for the put-up and take-down service. We are generally working on a 2-3 week schedule for these services, so please plan ahead.

CLEANING SERVICES:

We provide a paid service to clean your awnings on-site, or while in storage during the winter months. We will remove debris, dirt, and most stains. We also retreat solution-dyed acrylics with a water repellent and UV finish. Call and schedule an appointment to get your awning looking brand new!