

WELDED FRAME AWNINGS

Congratulations on your purchase of a welded frame awning from SugarHouse Industries. With occasional cleaning and sensitive use you will enjoy your shade product for many years.

Shade Product Purchased

Install Date

WARRANTY:

10 year limited lifetime manufacturer warranty on the frame.

10 year limited manufacturer warranty on Solution Dyed Acrylics (Sunbrella, Dickson becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew, and atmospheric chemicals.)

2 year limited warranty on frame's powder coating.

5 year limited manufacturer warranty on Open-Weave Vinyl Coated Polyester Fiber (Awntex 160.)

1 year limited warranty against defects in materials after delivery or installation.

Warranty can be redeemed through SugarHouse Industries directly. Detailed information regarding warranty coverage is available at www.sugarhouse.us/company/support/warranty

FABRIC:

Solution-Dyed Acrylics - (Sunbrella, Dickson)

Acrylic fabrics will withstand years of normal exposure to sunlight and rain. They resist mildew, sun-rot, and atmospheric chemicals while retaining their color and strength. They carry a 10-year, limited manufacturer's warranty and feature a water and stain resistant finish which simplifies cleaning.

The fabric should be rinsed off with a hose each month to remove dirt and other debris. The fabric should have a deep cleaning every 2-3 years. Solution-dyed acrylic fabric does not promote mildew growth. However, mildew may grow on dirt and other foreign substances that are not removed from the fabric.

For simple stains or a light cleaning the fabric may be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Let the solution soak into the fabric and use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry.

For a deep cleaning or to remove stubborn stains (i.e. mildew, roof run-off, etc.), prepare a solution of one cup of bleach, 1/4 cup of mild detergent, and one gallon of water. Allow the solution to soak into the fabric for 15 minutes. Use a soft-bristle brush to scrub gently. Rinse thoroughly with clean water until all cleaning residue is removed and then air dry. After a deep cleaning or five years of use, the water repellent finish (i.e.303 High Tech Fabric Guard) should be reapplied to the fabric.

Never machine dry acrylic fabrics or apply heat to them - AIR DRY ONLY. Never dry clean.



Open-Weave Vinyl-Coated Polyester Fiber - (Awntex, Phifertex)

Mesh fabrics display many of the same characteristics of solution-dyed acrylics and they carry a 5-year, limited manufacturer's warranty.

They should be rinsed off with a hose each month to remove dirt and other debris. They may also be washed with a solution of mild detergent (i.e. Woolite or Dawn) and lukewarm water. Use a soft bristle brush to scrub gently. Rinse thoroughly with clean water and air dry.

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CARE:

Do's:

- Although awnings are designed to support moderate snow loads, it is recommended that you remove heavy or substantial snow loads in order to avoid damage to the awning or the structure to which it is attached.
- Keep shrubbery and vines away from your shade product. Some plants secrete acids that can damage the fabric and/or hardware.

Don'ts:

- Don't subject your awning to direct flames or hot temperatures. Grease and smoke from barbecues, smokers, or fire pits may coat and discolor the fabric.
- Don't use pesticides on the fabric as they can impair the water repellency and cause staining.

HARDWARE:

- Welded frame awnings are designed to endure each season of the year. They will protect against sun, rain and snow. Each frame is made from sturdy aluminum which is rust resistant and provides for easy maintenance. To clean, wash with mild soapy water and rinse off.
- Aluminum frames are produced with a mill finish but may be powder-coated a different color. The powder coating does not need any special treatment to secure a long life.

CAUTION: Never steam clean, dry clean, or machine dry these fabrics - AIR DRY ONLY. For storage, place fabric on a shelf or in a breathable container. Do not store fabric on the ground. NEVER POWERWASH FABRICS.

RECOVERS:

If your awning fabric becomes worn or tattered after many years of use or you just want to change the color of your awning, we can recover your awning frame with a new fabric cover. This is often the best and most economical way to renovate your storefront or home.

CLEANING SERVICES:

We provide a paid service to clean your awnings on-site. We will remove debris, dirt, and stains. We also retreat solution-dyed acrylics with a water repellent UV finish. Call and schedule an appointment to get your awning looking brand new!

